

Amber Blankenship

#WhyGoodwill



After Amber Blankenship finished school she was ready to start a job, so she turned to Goodwill. She wanted to start working, two years ago Goodwill helped to make that happen. Amber said, "I looked up the history of Goodwill, and I was surprised because I learned that they help people who want to find jobs." Amber started working in the back dock, but she wanted to see what else she could do. She said, "They moved me to a merchandiser position, and I know I have become very good at it." Amber plays an important role in our Barboursville "Gucci" Goodwill store, she helps to keep the sales floor neat and organized, helps merchandise the items by getting them from the back processing areas to where they need to be on the sales floor and even assembles sales floor merchandise for display! She is grateful for the skills she has learned while working at Goodwill. Amber said, "If there is something I can improve on, they talk me through it. That is how I am learning."

Currently, Amber and her sister Dakota work together at the Barboursville store, they both became interested in Goodwill. Amber said, "They do different programs like giving children in need book bags and helping other people find jobs, I was interested in Goodwill because my main goal is to help people."

Amber is a cheerful employee; she wants to make our customers happy by granting them an excellent shopping experience. Amber said, "I make funny faces and talk in goofy voices to help make people laugh. Normally kids start laughing and then parents will too, which is when all the grumpiness turns into smiles." She hopes her happiness will help people tell their friends so they start coming to Goodwill.

Amber is known for welcoming customers. Coworker Allen said, "One thing I can say about her is that she always makes you feel welcome. One time I came in the store on my day off and she didn't recognize me right off the bat, and she yelled 'Welcome to Goodwill' and it just put a smile on my face. It made me feel good walking into the store." Greeting people is very important to her!

When asked if she likes working at Goodwill she said with excitement, "I love it; it is like a second home to me." She wants others to find the right job like she has. Amber's advice is to be true to yourself and start small then boost up to a bigger store!