

Keith Vass

#WhyGoodwill



Eleven years ago, Keith Vass made the decision to apply to Goodwill as the Assistant Director of Industrial Contracts. His motivation to apply for a job at Goodwill was to fill the void of helping people that he did not receive in his previous jobs. He was looking for a way that he could give back to the surrounding community and he gained this purpose in 2006, when he obtained employment at Goodwill!

Following his Assistant Director of Industrial Contracts position, he then moved to Goodwill's Consumer Credit Counseling Service program, where he took on the role of a Credit Counselor and helped individuals manage their money and assisted them in lowering and getting rid of their debt. After being in that role for a while, he became a part of the Employment Services team, as a Work Adjustment Counselor. Keith has continuously empowered individuals that he has worked with and became a jack of all trades at Goodwill throughout the years in the different roles that he has held.

Currently, Keith holds the title of Organization Quality Assurance Specialist and he is thrilled to see what the future holds for him. As an Organization Quality Assurance Specialist, his duties include: billing, employment services, grant reporting, file compliance and building rapport with other agencies. Among these diverse job duties, his main goal is to continually be of service to not only Goodwill, but also to the community as a whole.

Keith is dedicated to Goodwill and he expressed that the most fulfilling part of his job is being able to work with fellow coworkers and clients. Keith finds it rewarding to see improvement with the individuals that Goodwill serves. Keith has always had the heart and willingness to help others. Goodwill has given him a better understanding of how a non-profit agency truly works and has given him many responsibilities to maintain a successful career.

Although Keith has not personally gone through any of the training programs that Goodwill offers to those in need, he mentioned how important they are to some individuals that he serves. Keith continues to support and promote all of the programs Goodwill has to offer. He stated that the programs are valuable to the community.

The advice he has extended to everyone reading this "I am Goodwill" story is that if you are looking for a job or a career, the first step is to contact an employment specialist. The employment services department is here to help anyone find a job and if that individual has any type of challenging disability, there are resources for him or her. Goodwill also partners with outside agencies as well, such as the Department of Rehabilitation Services, to better assist individuals.

In conclusion, Keith Vass added that his time here with Goodwill has been very rewarding. He has always been passionate about helping others, but that drive has grown since his journey began in 2006. He hopes that he will remain successful and continue to grow with Goodwill Industries of KYOWVA.